

Socket (type F) User Manual

Updated June 24, 2022



Socket (type F) is a wireless indoor smart plug with the power-consumption meter for indoor use. Designed as a European plug adapter (type F), Socket (type F) controls the power supply of electrical appliances with a load of up to 2.5 kW. Socket (type F) indicates the load level and is protected from overload. Connecting to the Ajax security system via a secured Jeweller radio protocol, the device supports communication at a distance of up to 1,000 m in line of sight.



Socket (type F) operates with Ajax hubs only and does not support connecting via ocBridge Plus or uartBridge integration modules.

Use scenarios to program actions of automation devices (Relay, WallSwitch or Socket (type F)) in response to an alarm, Button press or a schedule. A scenario can be created remotely in the Ajax app.

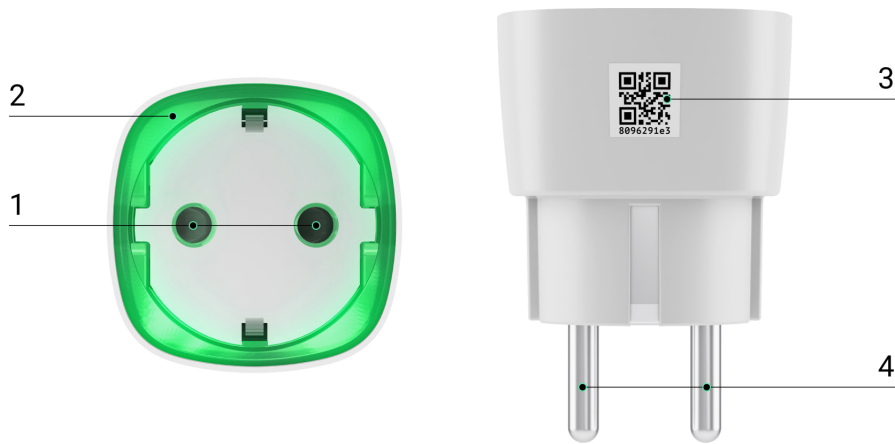
[How to create and configure a scenario in the Ajax security system](#)



Two Socket models are available: with a UK plug (type G) and a European plug (type F).

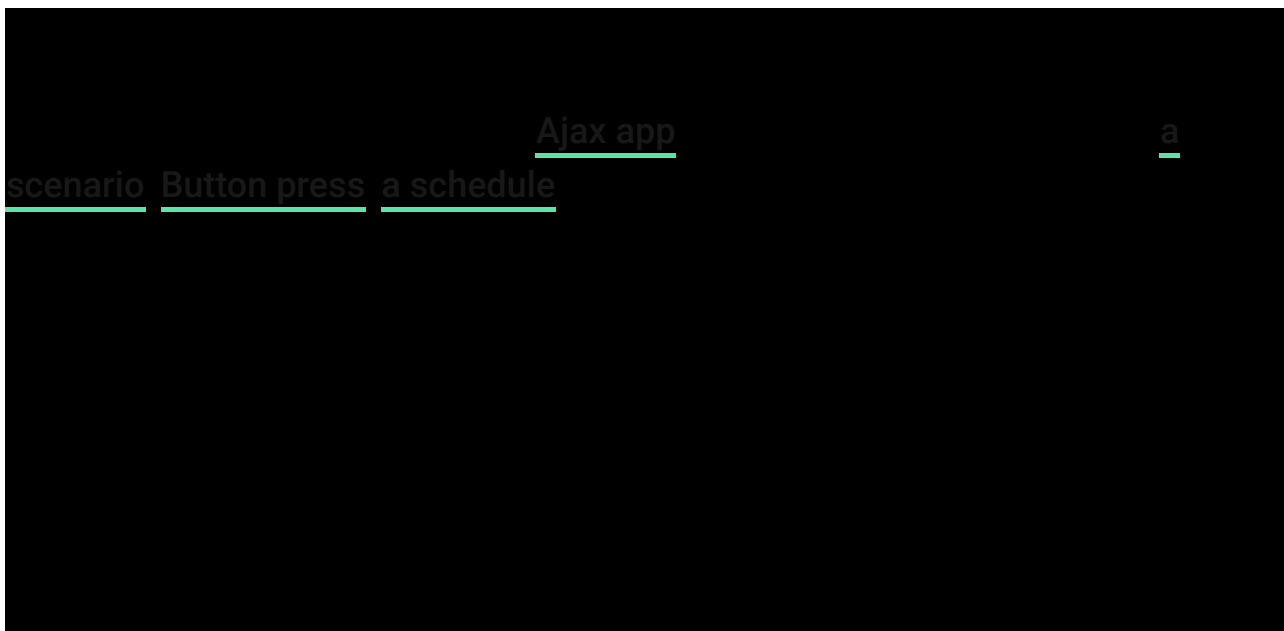
Buy smart plug Socket (type F)

Functional Elements



1. Two-pin socket.
2. LED border.
3. QR Code.
4. Two-pin plug.

Operating Principle



The maximum resistive load is 2.5 kW. When using inductive or capacitive loads, the maximum switching current is reduced to 8 A at 230 V~.

Socket (type F) with firmware version 5.54.1.0 and higher can operate in pulse or bistable mode. With this firmware version you can also select the relay contact status:

- **Normally closed** – Socket (type F) stops supplying power when activated, and resumes when turned off.
- **Normally open** – Socket (type F) supplies power when activated, and stops feeding when turned off.

Socket (type F) with firmware version below 5.54.1.0 only works in bistability mode with a normally open contact.

How to find out the firmware version of the device?

In the app, users can check the power or amount of energy consumed by electrical appliances connected via Socket (type F).



At low loads (up to 25 W), current and power consumption indications may be displayed incorrectly due to hardware limitations.

Connecting

Before connecting the device

1. Switch on the hub and check its Internet connection (the logo glows white or green).
2. Install the [Ajax app](#). Create the account, add the hub to the app, and create at least one room.
3. Make sure that the hub is not armed, and it does not update by checking its status in the Ajax app.



Only users with administrator rights can add a device to the app.

To pair Socket (type F) with the hub

1. Click **Add device** in the Ajax app.
2. Name the device, scan it, or enter the **QR code** manually (located on the case and packaging), select the room.



3. Plug the Socket (type F) into a power outlet and wait 30 seconds – the LED frame will flash green.
4. Click **Add** – the countdown will begin.
5. Socket (type F) will appear in the list of hub devices.

The device statuses update depends on the ping interval set in the hub settings. The default value is 36 seconds.

If the device failed to pair, wait 30 seconds and then retry.

For detection and pairing to occur, the device should be located in the coverage area of the hub's wireless network (at the same object). A connection request is transmitted only at the moment of switching on the device.

When pairing the hub with the smart plug that was previously paired with another hub, make sure that it was unpaired with a former hub in the Ajax app. For correct unpairing, the device should be in the coverage area of the hub's wireless network (at the same object): when unpaired correctly, the Socket (type F) LED frame continuously blinks green.


If the device has not been correctly unpaired, do the following to connect it to the new hub:






1. Make sure that Socket (type F) is outside the coverage area of the former hub's wireless network (the indicator of the communication level between the device and the hub in the app is crossed out).
2. Select the hub with which you want to pair Socket (type F).
3. Click **Add Device**.
4. Name the device, scan or enter the **QR code** manually (located on the case and packaging), select the room.
5. Click **Add** – the countdown will begin.
6. During the countdown, for a few seconds, give Socket (type F) at least 25 W load (by connecting and disconnecting a working kettle or lamp).
7. Socket (type F) will appear in the list of hub devices.



Socket (type F) can be connected to one hub only.


Icons

The icons show some of the Socket (type F) states. You can view them in the Ajax app on the **Devices**  tab.

Icon	Meaning
	Jeweller signal strength – displays the signal strength between the hub and the smart plug.
	The device is connected via a <u>radio signal range extender</u> .
	Current protection is activated.
	Voltage protection is activated.
	Temperature protection is activated.

States

The states include information about the device and its operating parameters. Socket (type G) states are available in the Ajax app. To access them:

1. Go to the **Devices**  tab.
2. Select **Socket (type F)** in the list.



Parameter	Value
Jeweller Signal Strength	<p>Jeweller is a protocol for the transmission of events and alarms.</p> <p>The field displays the Jeweller signal strength between a hub or a range extender and Socket (type F).</p> <p>Recommended values: 2–3 bars.</p> <p><u>More about Jeweller</u></p>
Connection via Jeweller	<p>Connection status between a hub or a range extender and a smart plug:</p> <ul style="list-style-type: none"> • Online – the smart plug is connected. • Offline – no connection with the smart plug.
ReX	Displays the connection status of the plug to


	<p>the <u>radio signal range extender</u>:</p> <ul style="list-style-type: none"> • Online – the smart plug is connected. • Offline – no connection with the smart plug. <p>The field is displayed if the plug is operated via the radio signal range extender.</p>
Active	<p>The smart plug state:</p> <ul style="list-style-type: none"> • Yes – plug contacts are closed. The electrical appliance connected to the plug is energized. • No – plug contacts are open. No current is being supplied to the appliance connected to the plug. <p>The field is displayed if Socket (type F) operates in the bistable mode.</p>
Voltage	<p>The value of voltage commuted by Socket (type F).</p> <p>The frequency of value updates depends on the Jeweller settings. The default value is 36 seconds.</p> <p>Values of voltage are displayed in increments of 1 V AC.</p>
Current	<p>The value of current commuted by Socket (type F).</p> <p>The frequency of value updates depends on the Jeweller settings. The default value is 36 seconds.</p> <p>Values of current are displayed in increments of 10 mA.</p>
Current Protection	<p>Indicates whether the overcurrent protection is enabled.</p>
Voltage Protection	<p>Voltage protection state:</p> <ul style="list-style-type: none"> • On – voltage protection is enabled. The plug switches off automatically when the power supply voltage exceeds 184–253 V~.

	<ul style="list-style-type: none"> • Off – voltage protection is disabled. <p>The smart plug will automatically continue to operate when the voltage returns to normal.</p> <p>We recommend deactivating this protection if the Socket is connected to 110 V~ mains.</p>
Power	<p>The power consumption of an appliance connected to the smart plug.</p> <p>The frequency of value updates depends on the Jeweller settings. The default value is 36 seconds.</p> <p>The power consumption values are displayed in increments of 1 W.</p>
Electric Energy Consumed	<p>The electric power consumed by the device connected to the Socket (type F).</p> <p>The frequency of value updates depends on the Jeweller settings. The default value is 36 seconds.</p> <p>The counter is reset when the Socket (type F) lose the power</p>
Temporary Deactivation	<p>Shows the state of the device temporary deactivation function:</p> <ul style="list-style-type: none"> • No – the device operates normally, responds to commands, executes scenarios, and transmits all events. • Entirely – the device is excluded from the system operation. The smart plug doesn't respond to commands, doesn't run scenarios, and doesn't transmit events. <p><u>Learn more</u></p>
Firmware	Smart plug firmware version.
Device ID	Device ID/serial number. It can be found on the plug box and its body.
Device No.	The number of the smart socket loop (zone).

Settings

To change the smart plug settings in the Ajax app:

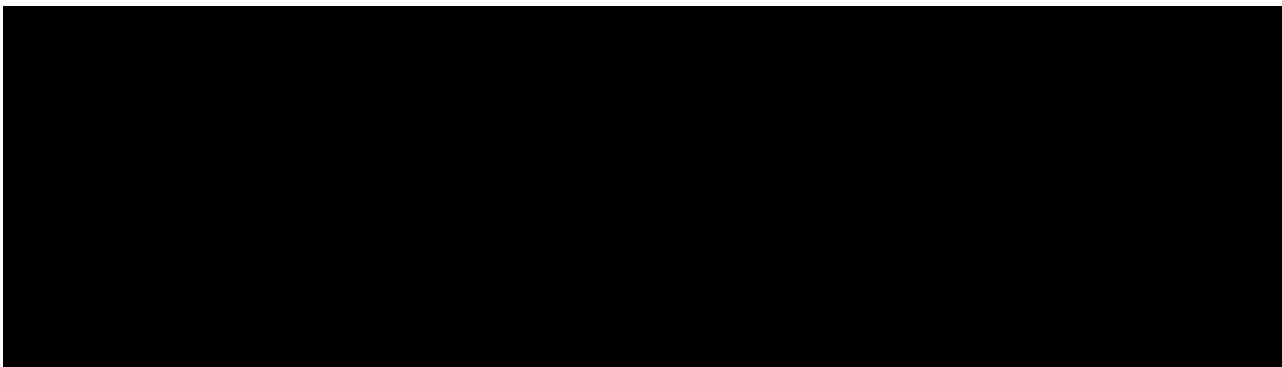
1. Go to the **Devices**  tab.
2. Select **Socket (type F)** in the list.
3. Go to **Settings** by clicking on the gear icon .
4. Set the required parameters.
5. Click **Back** to save the new settings.

Setting	Value
First field	<p>Socket (type F) name. It is displayed in SMS and notifications in the event feed.</p> <p>Click on the pencil icon  to change the device name.</p> <p>The name can contain 12 Cyrillic characters or up to 24 Latin characters.</p>
Room	<p>Selection of Socket (type F) virtual room.</p> <p>The room name is displayed in SMS and notifications in the event feed.</p>
Mode	<p>Selecting Socket (type F) operation mode:</p> <ul style="list-style-type: none">• Pulse – when activated, Socket (type F) generates a pulse of a given duration• Bistable – Socket (type F), when activated, changes the state of contacts to the opposite (e.g., closed to open) when activated. <p>Settings are available with firmware version 5.54.1.0 and higher.</p>
Contact status	<p>Selection of the normal state of the plug contacts:</p> <ul style="list-style-type: none">• Normally closed (NC) – the plug contacts are closed in the normal state. The electric

	<p>appliance connected to the plug is supplied with current.</p> <ul style="list-style-type: none"> • Normally open (NO) – the plug contacts are open in the normal state. The electric appliance connected to the plug is not supplied with current.
Pulse duration	<p>Selection of the pulse duration: 1 to 255 seconds.</p> <p>The setting is available when Socket (type F) operates in the pulse mode.</p>
Current Protection	<p>If enabled, power supply switches off if the current load exceeds 11A, if disabled the threshold is 16A (or 13A for 5 seconds).</p>
Voltage protection	<p>When this option is active, the power of the appliance connected to the plug will be cut off if voltage exceeds 184–253 V~.</p> <p>We recommend deactivating this protection if the Socket is connected to 110 V~ mains.</p>
Indication	<p>The option of disabling the LED frame of the device.</p>
LED Brightness	<p>The option of adjusting the brightness of the LED frame of the device (max or low).</p>
Scenarios	<p>Opens the menu for creating and configuring automation scenarios.</p> <p>Scenarios offer a brand-new level of property protection. With them, the security system not only notifies about a threat but also actively resists it.</p> <p>Use scenarios to automate security. For example, switch on lighting in the facility when an opening detector raises an alarm.</p> <p><u>Learn more</u></p>
Jeweller Signal Strength Test	<p>Starts Jeweller signal strength test for Socket (type F).</p> <p>The test allows checking the Jeweller signal strength and the stability of the connection</p>

	<p>between a hub or a range extender and a smart plug to choose the best place for installing the device.</p> <p>Learn more</p>
User Guide	<p>Opens Socket (type F) user manual in the Ajax app.</p>
Temporary Deactivation	<p>Allows temporarily disable the device without removing it from the system.</p> <p>Two options are available:</p> <ul style="list-style-type: none"> • No – the device operates normally, responds to commands, executes scenarios, and transmits all events. • Entirely – the device is excluded from the system operation. The smart plug doesn't respond to commands, doesn't run scenarios, and doesn't transmit events. <p>After deactivation, Socket (type F) will keep the previous state: active or inactive.</p> <p>Learn more</p>
Unpair Device	<p>Disconnects the device from the hub and deletes its settings.</p>

Indication



00:00

00:12

Socket (type F) informs the user of the power level consumed by connected appliances using the LED.



If the load is more than 3 kW (purple), the current protection activates.



Load level	Indication
No power on the Socket (type F)	Don't have any indication
Socket (type F) turned off	Blue
Socket (type F) turned on, no load	Green
~550 W	Yellow
~1250 W	Orange
~2000 W	Red
~2500 W	Dark red
~3000 W	Purple
One or more types of protection triggered	Smoothly lights up and goes out red
Hardware failure	Quick red flashes

The exact power can be seen in the [Ajax application](#).

Functionality Testing

Socket (type F) functionality tests do not begin immediately, but not later than over a single hub – smart plug polling period (36 seconds with the Jeweller standard settings). You can change the ping period of devices in the **Jeweller** menu of the hub settings.

To run a test, in the Ajax app:

1. Select a hub if you have several or use a PRO app.
2. Go to the **Devices**  tab.
3. Select **Socket (type F)** in the list.
4. Go to **Settings** .
5. Select and run the **Jeweller Signal Strength Test**.

Selection of the installation site

When choosing where to install Socket (type F), take into account the Jeweller signal strength and the distance between the device and the hub or the presence of objects that obstruct the radio signal: walls, inter-floor slabs or large structures located at the premises.

Socket (type F) must be installed with a stable Jeweller signal level of 2 to 3 bars.

To roughly calculate the signal strength at the place of installation, use our [radio communication range calculator](#). Use a [radio signal range extender](#) if the signal strength is less than 2 bars at the intended installation location.

Do not place Socket (type F):

1. Outdoors. Doing so may cause the device to malfunction or not work correctly.
2. Near metal objects or mirrors (e.g., in a metal cabinet). They can shield and attenuate the radio signal.
3. Inside any premises with the temperature and humidity beyond permissible limits. Doing so may cause the device to malfunction or not work correctly.
4. Close to radio interference sources: less than 1 meter away from the router and power cables. This can cause a loss of connection between a hub or a range extender and the smart plug.
5. In places with low or unstable signal strength. This can cause a loss of connection between a hub or a range extender and the smart plug.

Installation



Before installing the smart plug, make sure that you have selected the optimal location and that it complies with the requirements of this manual.

When installing and operating the device, follow the general electrical safety rules for using electrical appliances and the requirements of electrical safety regulations.

To install Socket (type F):

1. Select the plug into which you want to install the Socket (type F).
2. Plug the Socket (type F) in.

Socket (type F) will turn on within 3 seconds after connection. The device indication will inform you that it is on.

Maintenance

The device does not require maintenance.

Technical specifications

Actuating element	Electromagnetic relay
Service life	At least 200,000 switches
Voltage and type of external power supply	110–230 V~, 50/60 Hz

Voltage protection for 230 V mains	Yes, 184–253 V~ We recommend deactivating this protection if the Socket is connected to 110 V~ mains.
Maximum load current	11 A (continuous), 13A (up to 5 s)
Operating modes	Pulse and bistable (firmware version is 5.54.1.0 or higher. Manufacture date from March 4, 2020) Only bistable (firmware version under 5.54.1.0)
Pulse duration	1 to 255 seconds (firmware version is 5.54.1.0 or higher)
Maximum current protection	Yes, 11 A if the protection is turned on, up to 13 A if the protection is turned off
Maximum temperature protection	Yes, +85°C. The socket turns off automatically if the temperature is exceeded
Electric shock protection class	Class I (with grounding terminal)
Energy consumption parameter check	Yes (current, voltage, power consumption)
Load indicator	Yes
Output power (resistive load at 230 V)	Up to 2.5 kW
Average energy consumption of the device on standby	Less than 1 W-h
Radio communication protocol	Jeweller <u>Learn more</u>
Radio frequency band	866.0 – 866.5 MHz 868.0 – 868.6 MHz 868.7 – 869.2 MHz 905.0 – 926.5 MHz 915.85 – 926.5 MHz 921.0 – 922.0 MHz Depends on the region of sale.
Compatibility	Operates with all Ajax <u>hubs</u> , and <u>radio signal range extenders</u>
Maximum radio signal power	8,97 mW (limit 25 mW)
Radio signal modulation	GFSK

Radio signal range	Up to 1000 m (when there are no obstacles)
Installation method	In power outlet
Operating temperature range	From 0°C to +40°C
Operating humidity	up to 75%
Protection class	IP20
Overall dimensions	65.5 × 45 × 45 mm (with plug)
Weight	58 g
Service life	10 years



In case of using inductive or capacitance load, the maximum switched current is reduced to 8 A at 230 V~!

Compliance with standards

Complete Set

1. Socket (type F).
2. Quick Start Guide.

Warranty

Warranty for the “AJAX SYSTEMS MANUFACTURING” LIMITED LIABILITY COMPANY products is valid for 2 years after the purchase.

If the device does not work correctly, you should first contact the support service—in half of the cases, technical issues can be solved remotely!

[The full text of the warranty](#)

[User Agreement](#)

Customer support: support@ajax.systems

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